

Hello Everyone –

Since I just finished an initial outline for re-opening my facility over the weekend, I will share my initial ideas with you. Of course, every rink will have their own unique set of challenges to re-open, but I hope some of these ideas will help and can be adapted for use at your rink too. Please let me know if anything is unclear or if you have any question: [randywin2@gmail.com](mailto:randywin2@gmail.com)

### **ICE RINK SOCIAL DISTANCING GUIDELINES**

- Prop open all possible doors to minimize contact (i.e. all interior entrance/exit doors, ice doors, restroom doors, team room, party room, etc.)
- Put “SIT HERE” stickers on benches to show skaters where to sit to maintain distance. Think about using non-lobby areas for skaters i.e. party room, locker rooms, wide hallways for Zuca bag skaters, etc.
- If you have seating areas, use “SIT HERE” stickers there too.
- Use other floor directional stickers to maintain social distancing guidelines and minimize customer contact.
- Our Pro Room is too small for social distancing, so we will move several coaches into other areas to spread-out (i.e. party room / team room, etc.)
- Think about overall traffic flow at the rink. If possible, have customers/staff use one part of the building for entrance and a different part of the building for exit. This will minimize potential customer contact with people going in/out at the same place.
- Designate one ice entrance door and a separate ice exit door – again to minimize customer contact.
- Minimize rink staff and train about social distance guidelines (skate desk, office space, cashier, snack bar, etc.) so they can handle minimum number of customers (1 supervisor / 1 skate desk / 1 cashier or office person, etc.)
- Train coaches about social distancing guidelines for on-ice sessions. This can be by e-mail, conference call, posted notes, etc.
- Create barrier between customers & staff for cashiers / pro shop / etc. This can be a plexiglass panel with bottom opening to handle transactions or even hanging a plastic shower curtain liner from the ceiling (as in Walgreen’s or CVS).
- I’m sure California will require all customers and staff to wear face coverings or masks for several months.
- Order extra masks, gloves, and cleaning supplies NOW – so they might arrive before you need them to open.
- Set-up and train all staff about special cleaning / disinfecting procedures for often-touched surfaces and opening / closing procedures.

## ICE RINK SCHEDULE

Our sessions will most likely re-open in the following order:

1. Private Lesson Only Sessions – can easily be adjusted for a limited number of skaters (10, 15, 20) in your facility (according to initial local or state guidelines). These sessions are easy to manage and worked well in the past. These could be schedule earlier in the mornings and mid-late afternoons.
  - a) Freestyle only sessions – limited to Freestyle skaters and only 2-3-4 coaches per session
  - b) Hockey only sessions – limited skaters and only 2-3-4 coaches per session
  - c) Skating only sessions – skaters of any age / any level and only 2-3-4 coaches per session (still for private lessons only – this would typically be for skaters not on Freestyle sessions but group class skaters who take a private lesson during public sessions).
  - d) Senior Skate only – limited to senior skaters (over age 60) to give them a private time to skate with no other people in the building (like the grocery stores are doing for shopping).
2. Re-structure of Group Class Lessons – we were in the 3<sup>rd</sup> or 4<sup>th</sup> week of our 10-week group class semester when the rink shut-down. Our group class times are packed with usually around 65 to over 100 skaters per 30-minute class time.

I will restructure the class schedule to have only 2-3 group classes on the ice for each 30-minute time slot and we will do many more back-to-back time slots. We will do 30-minute class / 15-minute change time (to allow those skaters to leave and the next group to arrive) / 30-minute class / 15-minute change time, etc.

The class schedule will be on the same day and approximate time of the original class. For example, our Wed. night classes are from 5:15pm – 7:15pm. With the new schedule format (allowing for breaks and less people on the ice), they might be from 4:30pm – 8:00pm.

Our busiest class time on Sunday mornings is from 12:15pm – 1:45pm. With the new schedule format, they might be from 12:15pm – 3:45pm.

For lower-level classes, we will draw lines or “lanes” across the rink for each skater to be in to allow plenty of space for social distancing while on the ice. The “lanes” will stop at least 6’ from each side wall so the coach can still be in that “safe area” too. Higher-level and freestyle classes will have 1/3 to 1/2 ice to allow for social distancing.

3. Private Ice Rentals – private session rental for any coach / family with 10 or less skaters. These sessions would be available before or after the other sessions above. Since the number of skaters would be limited, we will probably charge 50% of our normal private ice rental rate for these sessions.
4. Public Sessions / Youth Hockey / Adult In-House Hockey – These sessions will not be part of our initial reopen plan. They will probably be the last to re-start in our rink since social distancing will be much more difficult to maintain and control for these sessions.